

Insurance, Department of
Department of Insurance

Description:

To equitably, effectively and efficiently administer the Idaho Insurance Code.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To monitor the condition of domestic, foreign and alien insurers.

A. Accreditation status of the Idaho Department of Insurance as determined by the NAIC.

Actual Results			
1998	1999	2000	2001
accredited	accredited	accredited	accredited
Projected Results			
2002	2003	2004	2005
accredited	accredited	accredited	accredited

B. The number of company financial analyses completed.

Actual Results			
1998	1999	2000	2001
242	244	250	260
Projected Results			
2002	2003	2004	2005
260	260	260	260

C. The number of company examinations completed.

Actual Results			
1998	1999	2000	2001
9	11	12	6
Projected Results			
2002	2003	2004	2005
12	10	10	10

2. To provide timely approval/disapproval of applications for a certificate of authority to do business as an insurer in the State of Idaho.

A. The number of applications received.

Actual Results			
1998	1999	2000	2001
56	65	84	57
Projected Results			
2002	2003	2004	2005
65	60	60	60

Insurance, Department of

Department of Insurance

- B. The number of applications approved or disapproved within thirty days of receipt of a complete application.

Actual Results			
1998	1999	2000	2001
34	60	41	42
Projected Results			
2002	2003	2004	2005
45	45	45	45

3. To efficiently complete insurance company supervisions, rehabilitations and liquidations.

- A. The number of supervisions, rehabilitations and liquidations in progress.

Actual Results			
1998	1999	2000	2001
3	1	2	1
Projected Results			
2002	2003	2004	2005
1	1	1	1

- B. The number of supervisions, rehabilitations and liquidations completed.

Actual Results			
1998	1999	2000	2001
4	0	0	1
Projected Results			
2002	2003	2004	2005
1	0	0	0

4. To provide an effective file and use system for insurance policy rates and forms.

- A. The number of rates and forms filed.

Actual Results			
1998	1999	2000	2001
42,466	58,330	50,121	49,602
Projected Results			
2002	2003	2004	2005
50,000	50,000	50,000	50,000

**Insurance, Department of
Department of Insurance**

B. The number of rates and forms analyzed.

Actual Results			
1998	1999	2000	2001
1,500	3,463	3,791	5,187
Projected Results			
2002	2003	2004	2005
5,200	5,200	5,200	5,200

C. The number of rates and forms reviewed.

Actual Results			
1998	1999	2000	2001
5,046	5,665	2,537	3,020
Projected Results			
2002	2003	2004	2005
3,100	3,100	3,100	3,100

5. To efficiently collect and account for premium taxes and audit tax and fee returns.

A. The number of returns filed.

Actual Results			
1998	1999	2000	2001
12,470	12,526	13,486	13,305
Projected Results			
2002	2003	2004	2005
13,704	14,115	14,539	14,975

B. The number of returns audited.

Actual Results			
1998	1999	2000	2001
12,470	12,526	12,603	12,805
Projected Results			
2002	2003	2004	2005
13,190	13,585	13,992	14,412

Insurance, Department of

Department of Insurance

C. The amount of tax and fees collected.

Actual Results			
1998	1999	2000	2001
\$47,700,946	\$51,738,739	\$54,161,480	\$61,780,572
Projected Results			
2002	2003	2004	2005
\$63,633,989	\$65,543,009	\$67,509,299	\$69,534,578

6. To efficiently license insurance producers.

A. Number of new license applications received.

Actual Results			
1998	1999	2000	2001
5,337	7,246	8,565	9,312
Projected Results			
2002	2003	2004	2005
10,000	11,000	15,000	15,000

B. Average turn around time on license requests.

Actual Results			
1998	1999	2000	2001
7 days	7 days	10 days	10 days
Projected Results			
2002	2003	2004	2005
5 days	5 days	14 days	14 days

C. Number of agent appointments received from insurance companies.

Actual Results			
1998	1999	2000	2001
24,054	24,146	35,166	36,763
Projected Results			
2002	2003	2004	2005
38,000	40,000	50,000	50,000

Insurance, Department of
Department of Insurance

D. Average turn around time on agent appointments. (*All appointments done electronically)

Actual Results			
1998	1999	2000	2001
3 days	3 days	3 days	3 days
Projected Results			
2002	2003	2004	2005
3 days	0 days*	0 days*	0 days*

E. Number of continuing education courses received.

Actual Results			
1998	1999	2000	2001
1,329	1,433	1,909	2,244
Projected Results			
2002	2003	2004	2005
2,500	2,700	2,900	3,000

F. Average turn around time on course approvals.

Actual Results			
1998	1999	2000	2001
15 days	15 days	15 days	15 days
Projected Results			
2002	2003	2004	2005
15 days	15 days	15 days	15 days

7. To provide an effective forum for the analysis and resolution of consumer and industry inquiries and complaints.

A. The number of written inquiries and complaints received.

Actual Results			
1998	1999	2000	2001
1,507	1,168	1,032	1,440
Projected Results			
2002	2003	2004	2005
1,600	1,700	1,700	1,800

Insurance, Department of

Department of Insurance

B. The number of telephone inquiries.

Actual Results			
1998	1999	2000	2001
16,319	14,317	13,344	12,554
Projected Results			
2002	2003	2004	2005
14,000	15,000	16,000	16,000

C. The dollar value of claims paid to complainants due to intervention by Consumer Affairs.

Actual Results			
1998	1999	2000	2001
\$2,680,000	\$3,173,000	\$2,673,277	\$3,455,344
Projected Results			
2002	2003	2004	2005
\$3,000,000	\$3,000,000	\$3,500,000	3,500,000

8. To deal appropriately with allegations of violations of the insurance code involving marketing practices.

A. Number of cases opened for investigation by the department.

Actual Results			
1998	1999	2000	2001
294	283	354	302
Projected Results			
2002	2003	2004	2005
325	350	375	400

B. Number of investigations referred for administrative or civil action.

Actual Results			
1998	1999	2000	2001
19	17	6	20
Projected Results			
2002	2003	2004	2005
12	14	16	16

**Insurance, Department of
Department of Insurance**

C. Number of cases in which administrative or civil action was taken.

Actual Results			
1998	1999	2000	2001
20	9	4	12
Projected Results			
2002	2003	2004	2005
13	14	14	15

9. To develop a statewide program to investigate allegations of insurance fraud.

A. Number of cases referred to the department.

Actual Results			
1998	1999	2000	2001
269	182	315	302
Projected Results			
2002	2003	2004	2005
350	375	400	400

B. Number of cases submitted for prosecution.

Actual Results			
1998	1999	2000	2001
37	47	39	38
Projected Results			
2002	2003	2004	2005
40	40	40	40

C. Number of cases in which the defendant pled guilty or was convicted of insurance fraud.

Actual Results			
1998	1999	2000	2001
14	15	16	21
Projected Results			
2002	2003	2004	2005
25	30	35	35

Insurance, Department of

Department of Insurance

Program Results and Effect:

The Department continues to develop a single person analyst approach to financial/regulatory monitoring which we believe enhances departmental responsiveness by maintaining a higher level of ongoing knowledge of company condition and reducing dependence on dated information received from periodic financial examinations. This past year, the Department was able to monitor deteriorating financial situations in several of our domestic companies early enough that allowed the Director to work with the companies and to take regulatory steps designed to cure the financial crisis without having to pursue liquidation.

The company admission process of the Department continues to be hampered by the policies of outside agencies when workers' compensation authority is requested as one of the lines of business. In spite of these events, the Department licensed/listed/approved 48 entities to do business with 43 approved in less than 90 days and 34 being approved within 30 days. The Department's financial approval of these 48 entities was accomplished within 90 days (for 47 companies) and with 42 being done in less than 30 days. The company admission section began the fiscal year with 7 applications pending and ended the year with 5 applications pending.

The Department approved additional lines of business authority for 18 companies who wanted to expand their writing authority in Idaho. Of the 18 approved, 17 were done within 90 days and with 9 of the 18 being approved within 30 days. The Department gave financial approval to all 18 within 60 days, with 16 of those approvals being given within 30 days. The Department began the fiscal year with 4 applications pending and ended the fiscal year with no pending applications.

The Department's premium tax section had gross collections for the fiscal year of over \$61 million. Of this amount, approximately \$3 million was distributed to the Fireman's Retirement, and \$4 million to the Refund Account, and \$1.4 million to the High Risk Reinsurance Pool. The remaining \$52 million transferred to the General Fund was 1.06% greater than projected.

The producer licensing section experienced a 32% increase in the number of applications received in Fiscal 2001 and an average of a 5% increase in the number of licensed agents for the last 5 consecutive years. In spite of this growth, automation and procedural changes have helped the same number of personnel keep up with this increased workload. Further simplification, such as eliminating appointment renewals, should help the section handle the increased future workload with minimal added personnel. The agent licensing section currently maintains licenses for approximately 23,000 insurance producers located in jurisdictions throughout the United States and foreign countries.

Federal law now mandates that states have uniformity or complete reciprocity in their licensing laws by November of 2002. Changes made in the 2001 Legislative session to Producer Licensing laws will bring us into compliance with Federal requirements and should reduce the administrative requirements for licensing significantly.

Insurance, Department of Department of Insurance

Insurance fraud in the United States and Idaho continues to cost the insurance buying public in terms of higher premiums. The aggressive pursuit to curb the increase of this type of crime is one of the objectives of our investigative section. This objective is being accomplished through cooperative investigative efforts with the industry and local law enforcement bureaus and through public education.

For more information contact Mary Hartung at 334-4250.

Insurance, Department of

Division of State Fire Marshall

Description:

Participate in and coordinate an integrated statewide system designed to protect human life from fire and explosion through fire prevention and investigation.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To provide a statewide program for fire prevention.

A. Review, amend and adopt uniform fire codes and standards within one year of publication.

Actual Results			
1998	1999	2000	2001
1	-	-	-
Projected Results			
2002	2003	2004	2005
1	-	-	1

B. Meet with local authorities yearly or at their request regarding local problems and concerns that effect code future adoptions.

Actual Results			
1998	1999	2000	2001
200	171	131	298
Projected Results			
2002	2003	2004	2005
310	300	300	320

C. Provide informal code interpretations and answer code questions daily by phone and personal visits.

Actual Results			
1998	1999	2000	2001
2,977	1,890	2,440	5,037
Projected Results			
2002	2003	2004	2005
5,500	5,600	5,600	5,700

D. Provide formal code interpretations within 30 days of request.

Actual Results			
1998	1999	2000	2001
5	6	3	6
Projected Results			
2002	2003	2004	2005
15	10	10	12

**Insurance, Department of
Division of State Fire Marshall**

E. Develop and present instructional courses and training materials within six months after the adoption of new fire codes.

Actual Results			
1998	1999	2000	2001
6	12	19	18
Projected Results			
2002	2003	2004	2005
20	20	10	10

F. Respond to requests for fire code training within two weeks of request.

Actual Results			
1998	1999	2000	2001
100%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

G. Respond to local government requests for building inspection assistance within two weeks.

Actual Results			
1998	1999	2000	2001
145	111	110	220
Projected Results			
2002	2003	2004	2005
200	210	230	240

H. Provide building inspection reports to local authorities within two weeks of completed inspection.

Actual Results			
1998	1999	2000	2001
95%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

Insurance, Department of
Division of State Fire Marshall

I. Respond to requests for sprinkler plan reviews within two weeks.

Actual Results			
1998	1999	2000	2001
376	277	306	310
Projected Results			
2002	2003	2004	2005
275	275	275	250

J. Provide written sprinkler plan reviews within five days of review completion.

Actual Results			
1998	1999	2000	2001
100%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

K. Increase the number of local authorities reporting fire statistics on a voluntary basis by ten percent (10%).

Actual Results			
1998	1999	2000	2001
146	142	133	134
Projected Results			
2002	2003	2004	2005
150	160	160	165

L. Train local authorities to increase accuracy of fire statistical reports.

Actual Results			
1998	1999	2000	2001
6	4	21	12
Projected Results			
2002	2003	2004	2005
25	15	15	20

**Insurance, Department of
Division of State Fire Marshall**

2. To investigate fires and assist in the prosecution of arson claims at the request of local units of government.

A. Respond to request for investigation of fire within 24 hours

Actual Results			
1998	1999	2000	2001
113	76	103	132
Projected Results			
2002	2003	2004	2005
140	140	150	160

B. Provide written investigative report within ten days.

Actual Results			
1998	1999	2000	2001
95%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

C. Provide assistance to local prosecuting attorneys within 24 hours of request.

Actual Results			
1998	1999	2000	2001
100%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

D. Maintain up-to-date instructional courses and training materials to keep pace with the changing technology of fire investigation.

Actual Results			
1998	1999	2000	2001
16	23	8	18
Projected Results			
2002	2003	2004	2005
20	15	12	15

Insurance, Department of
Division of State Fire Marshall

E. Respond to requests for fire investigation training with two weeks of request.

Actual Results			
1998	1999	2000	2001
100%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

Program Results and Effect:

The State Fire Marshal's ability to adopt new codes and train local officials in their use will reduce the losses citizens are subject to from fire. Providing limited manpower to assist local authorities with inspections and plan reviews aids small communities with volunteer or limited paid departments that are unable to complete these tasks. All inspections and plan reviews are done at the request of local authorities. The collection and tabulation of fire data is vital to establish trends and code deficiencies. The investigations of fires and the prosecution of arson cases in small communities serve as a deterrent. All investigations are done at the request of local authorities.

For more information contact Don McCoy at 334-4370.